

# FIELD REPAIR



**A UNIQUE SERVICE OF ITS KIND.**





**SIPSEM** pioneers in field repair of restorers and experts in this service, has qualified personnel and tools. Being the only company certified as an approved supplier by the electrical testing laboratory **LAPEM** CFE .



Excellent repair option, achieving a greater benefit to the energy distribution company, keeping its assets in optimal operating conditions, reducing:

- Service quality penalties.
- Energy supply losses.
- Operating, logistics and storage costs due to repair shipment to the repair shop.
- Expenses for the acquisition of new assets.

Innovative service that returns damaged restorers to operation, performing maintenance or repair at the point of installation of the equipment. Assisting with the mobile laboratory and refurbishment of SIPSEMX to the site.

Counting with tools to work in pole or substation for the realization of tests such as:

- Injection of primary currents.
- Injection of voltages and secondary currents.
- Contact resistance.
- Insulation resistance.
- Repair and adjustment of mechanical parts.
- Verification of operation times.
- Pole disparity.





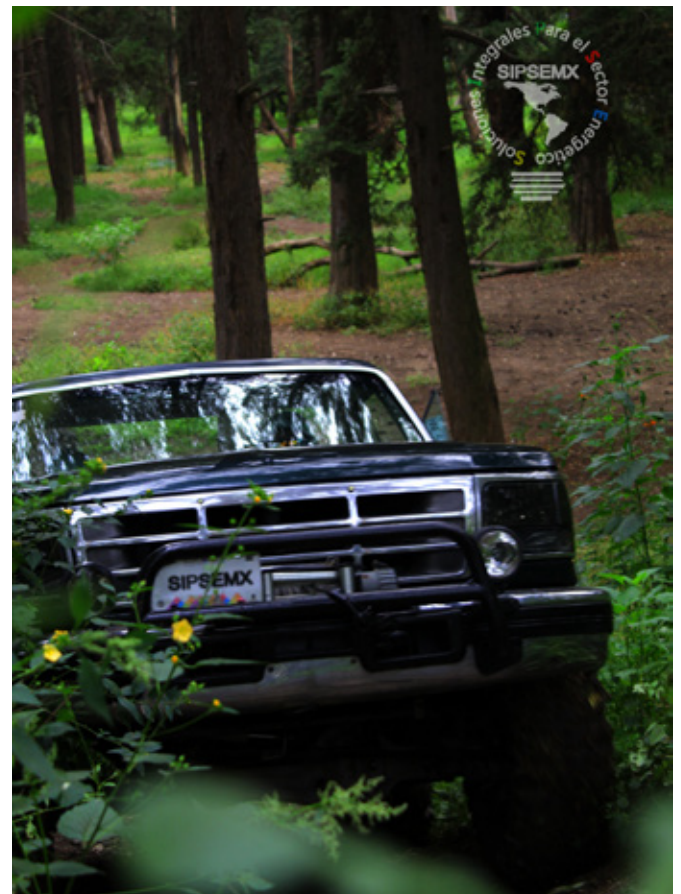
## DESCRIPTION OF THE SERVICE



The development of the service is carried out in vehicles suitable to the situation, they can be: Pick up, utility vehicles, all terrain vehicles or basket, adapting and looking for the best access to the installation site.

**SIPSEMX** has original spare parts and replacements for immediate delivery for all brands in the market. Allowing a repair in record time.

**It is important to mention that more than 80% of repairs are done in only one visit.**



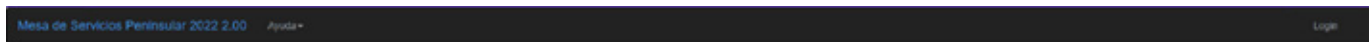


# SERVICE DESK

The request, follow-up and evidences are uploaded in the **WEB platform** available to our clients **“Service Desk”** accesible from the web page of **www.sipsemx.com** with personalized and password-protected access.



Where you can select by date and region the service provided.



Subsequently, with the personalized user and password, you will access the portal.



Where corrective or preventive maintenance can be requested, a service ticket is assigned and a time and date for the service is agreed upon. The final report displays photographic evidence, description of failures, work performed, information about the equipment visited.

Mesa de Servicios Península 2016 2.00 Calleja + Conexión + Substancia + Anillo + DOACMIN - DANIEL ORTIZAS ADMINISTRACION (Logout)

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Solicitud de mantenimiento correctivo MC-23-0001

Servicio = Correctivo Evaluación + Conceptos =

Terras =


Restaurador: Can  
Descripción: RESTAURADOR CANCUN  
Control: SN-ART-P300 - ARTECHE - P300  
Tanque: SN-ART-19 - ARTECHE  
Entidad Federativa: Quintana Roo  
Ciudad: Cancun

Fecha de solicitud del servicio: 09/06/2022 08:00  
Responsable de área cliente: (RFV-09) GUILLERMO CENTENO  
Responsable de solicitud cliente: (RFV-09) GUILLERMO CENTENO

Estado de la solicitud: Atenta Estado de alarma: Normal  
Reporte de falla: RESTAURADOR CON FALLA MEDICION DE VOLTAGE

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Documentos Creación



Seleccionar archivo: MC-23-00... 3 PM (peg)

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Fecha final del diagnóstico: 09/06/2022 8:00  
Tipo de atención: En sitio

Fecha inicial del servicio: 09/06/2022 8:00  
Fecha final del servicio: 09/06/2022 8:00

Número de licencia: 435  
RIM:  Licencia no necesaria

Responsable de atención operación: ERICK ORTIZAS

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Valor de tierra actual: 3 Ohms  
Valor de tierra mejorada:

Descripción de la falla: Daño en 2 TP lado carga. Quemado cableado interno bancada, 3 Quadric, Cable control  
Descripción de la solución: Suministro instalación 2 TP. Cambio de Cableado interno, Reemplazo 3 Quadric, Reparación tarjeta control.

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Formato revisión pruebas: SI	Batería respaldo: MBF Dañados 7.0 vdc	Batería interna: MBF Dañada 0.5 vdc	Fuente cargador: Ok No respalda baterías
Relé: Ok	BT supresor: Ok	Lámpara: Ok	Polo: Ok
TP externo: LMS 3 Sensores Dañados	Conectores: MBF Flanado	Switch puerta: Ok	Chapas puerta cuadro: Ok
Sensor de posición: Ok	Control: Ok	Bancado: MBF Bancado Flanado	

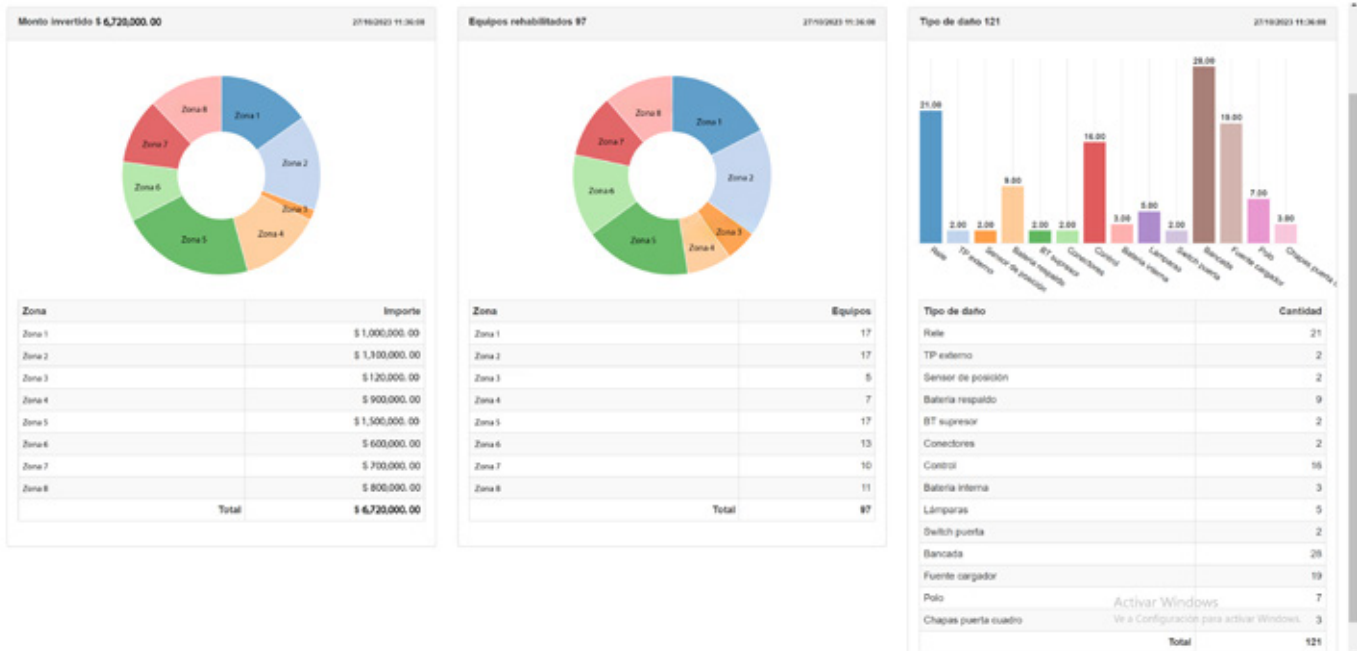
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Tipo	Concepto	Descripción	Importe	Marca	Modelo	
						+



# KPIs

Generating a history of the visited restorer in a particular or general look of all the equipment of a zone or division, **representing investment, rehabilitated equipment and typical failures by brand and model, achieving with this information the decision making in preventive maintenance.**



**This service is an excellent option in terms of profitability and time, being the only company in the restoration of equipment in case of emergencies.**



## CONTACT US

[contacto@sipsemx.com](mailto:contacto@sipsemx.com)  
[www.sipsemx.com](http://www.sipsemx.com)